

THE View

— ON FAIRVIEW —



WHAT MAINTENANCE REQUESTS WARRANT EMERGENCY AFTER HOURS SERVICE?

DOES QUALIFY

- Water leaking into your apartment from the ceiling or wall
- No heat if below 50 degrees outside, No A/C if above 85 degrees outside
- A main-line sewer back up with water coming up into your sink/bathtub/toilet
- Loss of electricity beyond a fuse or circuit breaker located in the apartment
- Warm refrigerators (please protect your food by coolers or dry ice if needed)
- Alarms or other safety items that are urgent (Call 911 if necessary before calling us)

DOES NOT QUALIFY

...but we'll get to it as quickly as possible

- A small plumbing leak (please try placing a pan or bucket underneath leak).
- Appliance repair (other than warm refrigerators)
- Light bulbs (you are responsible for replacing these yourself)
- Plugged toilet that can be unplugged with a plunger. Please purchase a plunger if you do not have one, and try to plunge clogs before calling for service.

AFTER HOURS LOCK OUT SERVICE



If you are locked out of your apartment after hours, you can call the emergency line and the on-call maintenance technician will come let you in. There is a \$50 fee due in cash at technician's arrival OR paid to the office within 24 hours of the call. This fee is due even if you are able to get into your apartment before the technician arrives.